

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 22<sup>nd</sup> day of December 2016**

**In C.G.No: 490/ 2015-16/Kurnool Circle**

*Present*

*Sri. A. Jagadeesh Chandra Rao*  
*Sri. A. Sreenivasulu Reddy*  
*Sri. J.V.T.S. Prasad*  
*Sri. Dr. R. Surendra Kumar*

*Chairperson*  
*Member (Finance)*  
*Member (Technical)*  
*Independent Member*

*Between*

Sri. K. Raju  
C/o K. Mallaiiah  
D.No:22/50-5 Pagidyala Road  
Nandikotkur  
Nandikotkur – Post Office  
Nandikotkur  
Kurnool- Dist  
518401

Complainant

**AND**

1.Assistant Engineer/Nandikotkur  
2.Assistant Divisional Engineer/Nandikotkur  
3.Divisional Engineer/Kurnool

Respondents

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1. The complaint received from Sri. K. Raju for release of new connection for agriculture under the existing DTR.
2. The Respondent 1 in his submission has informed that the new service connection to his bore was given on 21.10.2016 with SC.No.16994 .
3. The Complainant during telephonic conversation has expressed his satisfaction on resolving the grievance.

*o/c*  
*23/12/16*

C.G.No:490/2015-16/Kurnool Circle

**ORDER**

Since the grievance of the consumer to provide Addl. DTR to his Agricultural service has been attended by the Respondents and further the Complainant himself during the Telephonic conversation had confirmed about resolving his grievance, the case is accordingly disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 22<sup>nd</sup> December 2016.

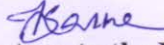
Sd/-  
Member(Finance)

Sd/-  
Member(Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**

  
**Secretary to the Forum**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.  
Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.